

## 1.0 PENGENALAN

Unit Kecemasan dan Trauma merupakan satu subperkhidmatan yang terpenting di Hospital Sungai Siput. Perkhidmatan ini berada di bahagian hadapan hospital. Perkhidmatan yang diberikan adalah perkhidmatan perubatan kecemasan dan trauma. Ianya beroperasi 24 jam sehari dan 365 hari dalam setahun. Piawaian perkhidmatan unit kecemasan dan trauma berlandaskan polisi perkhidmatan rawatan kecemasan dan trauma yang disediakan oleh Kementerian Kesihatan Malaysia. Konsep rawatan di unit kecemasan berdasarkan sistem triage yang telah ditetapkan berpandukan zon triage (Malaysia Triage Category) iaitu zon merah bagi kes kritikal, zon kuning bagi kes separa kritikal dan zon hijau bagi kes bukan kecemasan. Unit Kecemasan menyediakan satu pasukan resusitasi yang cekap, berkesan dan mantap yang bergabung dengan perkhidmatan diagnostik yang lebih tepat dan intervensi bagi menyelamatkan nyawa yang kritikal. Anggota pengurusan pesakit kritikal dilakukan oleh pasukan yang cekap serta anggota yang mahir dan terlatih terdiri daripada Pegawai Perubatan, Penolong Pegawai Perubatan, Jururawat dan anggota penjagaan kesihatan sokongan yang lain.

## 2.0 VISI, MISI & OBJEKTIF

### 2.1 VISI

Unit Kecemasan & Trauma Hospital Sungai Siput menyediakan perawatan yang efisien, selamat, mesra dan berkualiti serta menghormati maruah pesakit, bertanggungjawab dan berbudi bahasa.

### 2.2 MISI

Unit Kecemasan & Trauma Hospital Sungai Siput komited kepada :

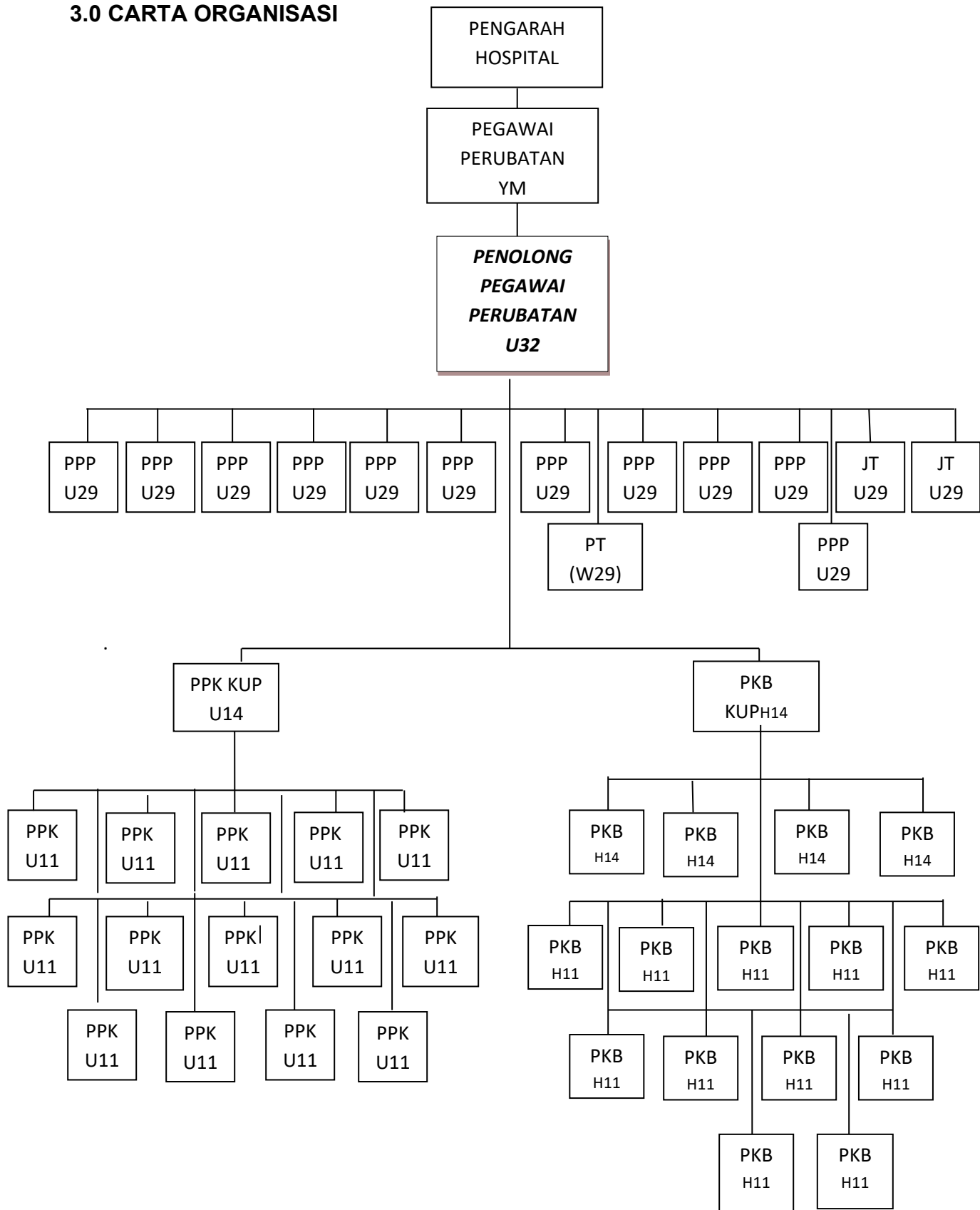
- Menyediakan pengurusan masa yang tepat, sesuai dan focus terhadap pesakit dan keluarga serta menjadikan Unit Kecemasan sebuah tempat yang selamat dalam memberi perawatan kepada pesakit.
- Menyediakan perancangan yang tepat untuk pesakit dengan mendapatkan nasihat dari unit atau disiplin yang lain dan ini akan menjanjikan perawatan efektif, menjimatkan masa dan kos.
- Berkerjasama dengan komuniti tempatan dan kebangsaan, sector bukan kerajaan ( swasta ) dan bantuan penyelamat yang lain bagi mewujudkan kesedaran tentang perkhidmatan perawatan kecemasan khususnya.

- Menyediakan perkhidmatan klinikal, perkhidmatan social dan perkhidmatan pembelajaran yang berterusan berpandukan "Clinical Practice Guidelines" ( CPG ) dan sesi praktikal yang menyeluruh.

### **2.3 OBJEKTIF**

Mengendalikan kes trauma dengan sempurna dan tiada kes kembali untuk dirawat semula dalam masa 24 jam.

### 3.0 CARTA ORGANISASI



## **4.0 PERJAWATAN**

### **4.1 SENARAI ANGGOTA DAN PERJAWATAN**

#### **4.1.1 PEGAWAI PERUBATAN**

1. DR KHAIRUL ANUAR BIN

#### **4.1.2 PENOLONG PEGAWAI PERUBATAN U32**

1. EN. NORAZLI BIN AHMAD

#### **4.1.3 PENOLONG PEGAWAI PERUBATAN KUP U32/U29/KONTRAK**

1. WAN HAZAZALY BIN WAN HASSAN
2. AHMAD DARWEEN IKHSAN BIN AHMAD KAMAL
3. KHAIRUL ANNUAR BIN KAMARUDIN
4. LOGANATHAN A/L SUBRAMANIAM
5. KANCHANA A/P GANA SEGARAN
6. MUHAMMAD DANIAL JAMIL BIN SULAIMAN
7. ASPALELA BT MOHD IBRAHIM
8. ZUL AZHAN BIN MANSOR
9. VIKHINESH A/L MANOGARAN
10. MOHD SHUKRI BIN OSMAN
11. QAMARUL SYAMIR BIN SULAIMAN
12. JUDE SELVAN A/L LOURDESAMY
13. AMMAR YASIR BIN HUSSAIN
14. EVELYN ANGELINA A/P JAGANATHAN
15. MUHAMMAD JAZALI BIN JAMALI

**4.1.4 JURURAWAT TERLATIH U29**

1. PUSPHARETNA A/P BISBANATHAN
2. NOOR NAZIRAH BINTI SHA'RANI

**4.1.5 PEMBANTU TANDIR KEWANGAN W29**

1. NORHUDA BT IBRAHIM

**4.1.6 PEMBANTU PERAWATAN KESIHATAN KUP U14/U11**

1. MOHAMAD HASNOL BIN HJ ZAKARIA
2. SABRI BIN PANDAK JAYA
3. MOHD IZZAT BIN ABD HAMID
4. ZUL FAHMI BIN ABDUL WAHAB
5. MEOR SAIFUL ASUAD BIN MEOR ALI ZAMAN
6. SYAMIL BIN OMAR
7. MOHD RIDUAN BIN SHAA'RI
8. MUHAMAD ARIF BIN MOHAMAD AZIZAN
9. MOHAMMAD NURSYAHMI BIN JAMALUDIN
10. KHAIRUL HASNI BT AHMAD
11. MUHAMMAD FADZIL BIN SHAMSUDDIN
12. ROHAYU BT ZABIDI
13. ZULKIFLI BIN SULONG
14. HAZLINA BT ZULFADLI
15. RAHIMAH BT SOLEMAN
16. VEENI A/P RAJU

**4.1.7 PEMANDU KENDERAAN BERMOTOR KUPH14/H11**

1. THIAGHU @ SEERALAN A/L R KRISHNASAMY

2. MOHD AKMAL
3. PANDIAN A/L GOPAL
4. MOHD AKHIR BIN ZAINAL ABIDIN
5. SAIFURRAHMAN BIN MOHAMED SARY @ MOHAMED
6. NOORZAININ BIN OTHMAN
7. MOHD DAUD BIN NAZRI
8. MUHIZAN BIN HUSAIN
9. ZALIL BIN OTHMAN
10. ELAIMARAN A/L SELVAM
11. MUHAMMAD NAZRIN BIN

## **5.0 SKOP PERKHIDMATAN / FUNGSI UTAMA UNIT**

- 5.1 Memberi rawatan untuk kes-kes kecemasan dan trauma.
- 5.2 Perkhidmatan perawatan pra hospital.
- 5.3 Pengurusan kes-kes “One Stop Crisis Center” ( OSCC )
- 5.4 Menyediakan pasukan perlindungan perubatan .
- 5.4 Menguruskan kes-kes bedah siasat mayat.

## **6.0 PIAGAM PELANGGAN**

- 6.1 Keutamaan akan kami berikan kepada kes kritikal dan separa kritikal dengan masa menunggu seperti berikut:

- 6.1.1 Malaysia Triage Category (MTC) MERAH  
Standard : Dirawat serta merta adalah 100%
- 6.1.2 Malaysia Triage Category (MTC) KUNING  
Standard : Dirawat dalam masa 30 minit adalah 85 %
- 6.1.3 Malaysia Triage Category (MTC) HIJAU  
Standard : Akan dilihat mengikut keutamaan keadaan pesakit adalah 70% dilihat dalam masa 90 minit.

**PENCAPAIAN PIAGAM PELANGGAN TAHUN 2024**  
**MTC MERAH**

| Department                                                                                                                       | Unit Kecemasan dan Trauma                                                                                            |                 |              |
|----------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|-----------------|--------------|
| Indicator                                                                                                                        | Rate-based Process indicator                                                                                         |                 |              |
| Standard                                                                                                                         | MTC RED : <b>100% immediately</b>                                                                                    |                 |              |
| Numerator (N)                                                                                                                    | <b>MTC RED:</b> The number of patients allocated MTC Red who are attended by ED staff IMMEDIATELY                    |                 |              |
| Denominator (D)                                                                                                                  | <b>MTC RED:</b> The total number of patients attending ED who are triaged to MTC Red in the time period under study. |                 |              |
| <b>**Note:</b> Numerator values must be <b>LESS THAN</b> Denominator values. For <b>SENTINEL EVENTS, FILL IN NUMERATOR ONLY.</b> |                                                                                                                      |                 |              |
| Month                                                                                                                            | Numerator (N)                                                                                                        | Denominator (D) | RATE (N / D) |
| January                                                                                                                          | 55                                                                                                                   | 55              | 100%         |
| February                                                                                                                         | 72                                                                                                                   | 72              | 100%         |
| March                                                                                                                            | 46                                                                                                                   | 46              | 100%         |
| April                                                                                                                            | 58                                                                                                                   | 58              | 100%         |
| May                                                                                                                              | 61                                                                                                                   | 61              | 100%         |
| June                                                                                                                             | 73                                                                                                                   | 73              | 100%         |
| Sub-total (Jan. – June)                                                                                                          | 365                                                                                                                  | 365             | 100%         |
| July                                                                                                                             | 63                                                                                                                   | 63              | 100%         |
| August                                                                                                                           | 77                                                                                                                   | 77              | 100%         |
| September                                                                                                                        | 46                                                                                                                   | 46              | 100%         |
| October                                                                                                                          | 49                                                                                                                   | 49              | 100%         |
| November                                                                                                                         | 62                                                                                                                   | 62              | 100%         |
| December                                                                                                                         | 56                                                                                                                   | 56              | 100%         |
| Sub-total (July – Dec)                                                                                                           | 356                                                                                                                  | 353             | 100%         |
| GRAND TOTAL<br>January-December)                                                                                                 | 721                                                                                                                  | 721             | 100%         |

### PENCAPAIAN PIAGAM PELANGGAN TAHUN 2024

#### MTC KUNING

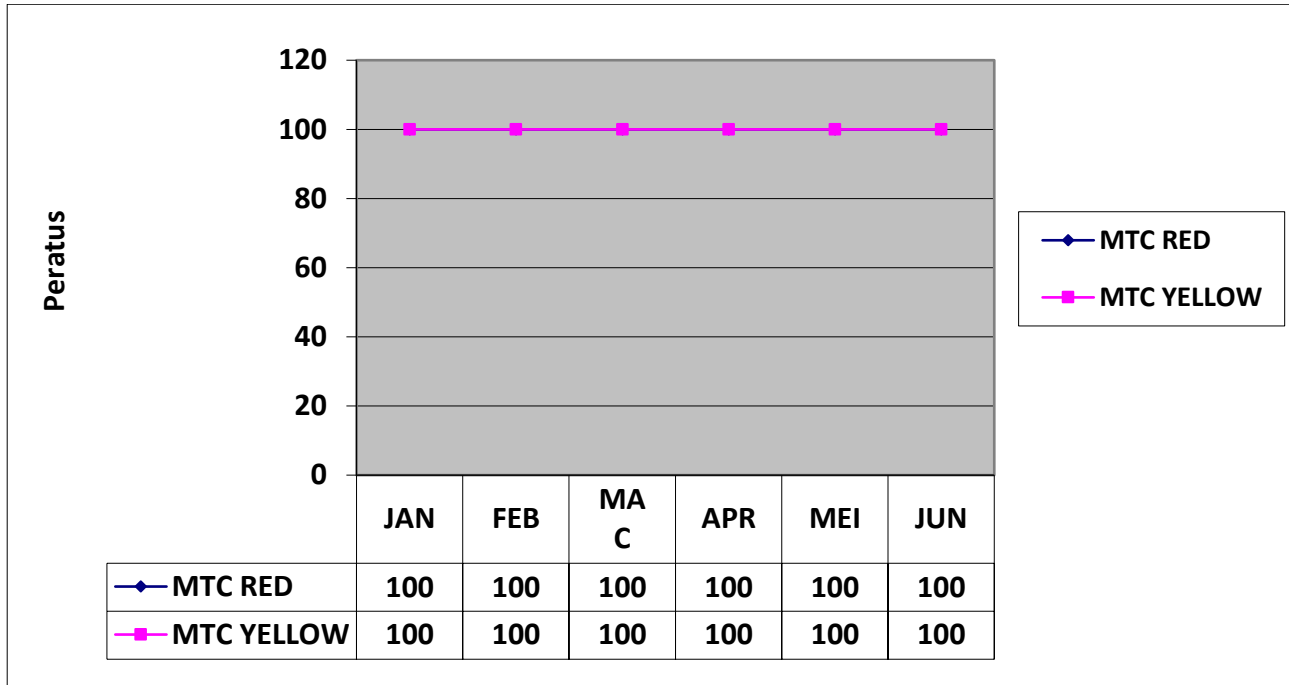
| Department                                                                                                                               | Unit Kecemasan dan Trauma                                                                                                  |                 |              |
|------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|-----------------|--------------|
| Indicator                                                                                                                                | Rate-based Process indicator                                                                                               |                 |              |
| Standard                                                                                                                                 | MTC YELLOW : 85 % attended by ED staff within 30 ≤ minutes                                                                 |                 |              |
| Numerator (N)                                                                                                                            | <b>MTC YELLOW:</b> The number of patients allocated MTC Yellow who is attended by ED staff <b>within(≤) 30 minutes.</b>    |                 |              |
| Denominator (D)                                                                                                                          | <b>MTC YELLOW:</b> The total number of patients attending ED who are triaged to MTC Yellow in the time period under study. |                 |              |
| <b>**Note:</b> Numerator values must be <b>LESS THAN</b> Denominator values. For <b>SENTINEL EVENTS</b> , <b>FILL IN NUMERATOR ONLY.</b> |                                                                                                                            |                 |              |
| Month                                                                                                                                    | Numerator (N)                                                                                                              | Denominator (D) | RATE (N / D) |
| January                                                                                                                                  | 251                                                                                                                        | 251             | 100%         |
| February                                                                                                                                 | 314                                                                                                                        | 314             | 100%         |
| March                                                                                                                                    | 316                                                                                                                        | 316             | 100%         |
| April                                                                                                                                    | 407                                                                                                                        | 407             | 100%         |
| May                                                                                                                                      | 355                                                                                                                        | 355             | 100%         |
| June                                                                                                                                     | 342                                                                                                                        | 342             | 100%         |
| Sub-total (Jan. – June)                                                                                                                  | 1985                                                                                                                       | 1985            | 100%         |
| July                                                                                                                                     | 300                                                                                                                        | 300             | 100%         |
| August                                                                                                                                   | 360                                                                                                                        | 360             | 100%         |
| September                                                                                                                                | 345                                                                                                                        | 345             | 100%         |
| October                                                                                                                                  | 263                                                                                                                        | 263             | 100%         |
| November                                                                                                                                 | 307                                                                                                                        | 307             | 100%         |
| December                                                                                                                                 | 339                                                                                                                        | 339             | 100%         |
| Sub-total (July – Dec)                                                                                                                   | 1914                                                                                                                       | 1914            | 100%         |
| GRAND TOTAL<br>January-December)                                                                                                         | 3835                                                                                                                       | 3835            | 100%         |

**PENCAPAIAN PIAGAM PELANGGAN TAHUN 2024**  
**MTC HIJAU**

|                                                                                                             |                                                                                                                   |                 |              |
|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|-----------------|--------------|
| Department                                                                                                  | Unit Kecemasan dan Trauma                                                                                         |                 |              |
| Indicator                                                                                                   | Rate-based Process indicator                                                                                      |                 |              |
| Standard                                                                                                    | MTC GREEN : > 70 % attended by ED staff within 90 minutes                                                         |                 |              |
| Numerator (N)                                                                                               | MTC GREEN: The number of patients allocated MTC Green who are attended by ED staff within 90 minutes              |                 |              |
| Denominator (D)                                                                                             | MTC GREEN: The total number of patients attending ED who are triaged to MTC Green in the time period under study. |                 |              |
| **Note: Numerator values must be LESS THAN Denominator values. For SENTINEL EVENTS, FILL IN NUMERATOR ONLY. |                                                                                                                   |                 |              |
| Month                                                                                                       | Numerator (N)                                                                                                     | Denominator (D) | RATE (N / D) |
| January                                                                                                     | 2208                                                                                                              | 2208            | 100%         |
| February                                                                                                    | 2214                                                                                                              | 2214            | 100%         |
| March                                                                                                       | 1843                                                                                                              | 1843            | 100%         |
| April                                                                                                       | 2195                                                                                                              | 2195            | 100%         |
| May                                                                                                         | 2472                                                                                                              | 2472            | 100%         |
| June                                                                                                        | 2512                                                                                                              | 2512            | 100%         |
| Sub-total (Jan. – June)                                                                                     | 13344                                                                                                             | 13344           | 100%         |
| July                                                                                                        | 2668                                                                                                              | 2668            | 100%         |
| August                                                                                                      | 2433                                                                                                              | 2433            | 100%         |
| September                                                                                                   | 2578                                                                                                              | 2578            | 100%         |
| October                                                                                                     | 2421                                                                                                              | 2421            | 100%         |
| November                                                                                                    | 2558                                                                                                              | 2558            | 100%         |
| December                                                                                                    | 2418                                                                                                              | 2418            | 100%         |
| Sub-total (July – Dec)                                                                                      | 15076                                                                                                             | 15076           | 100%         |
| GRAND TOTAL<br>January-December)                                                                            | 28420                                                                                                             | 28420           | 100%         |

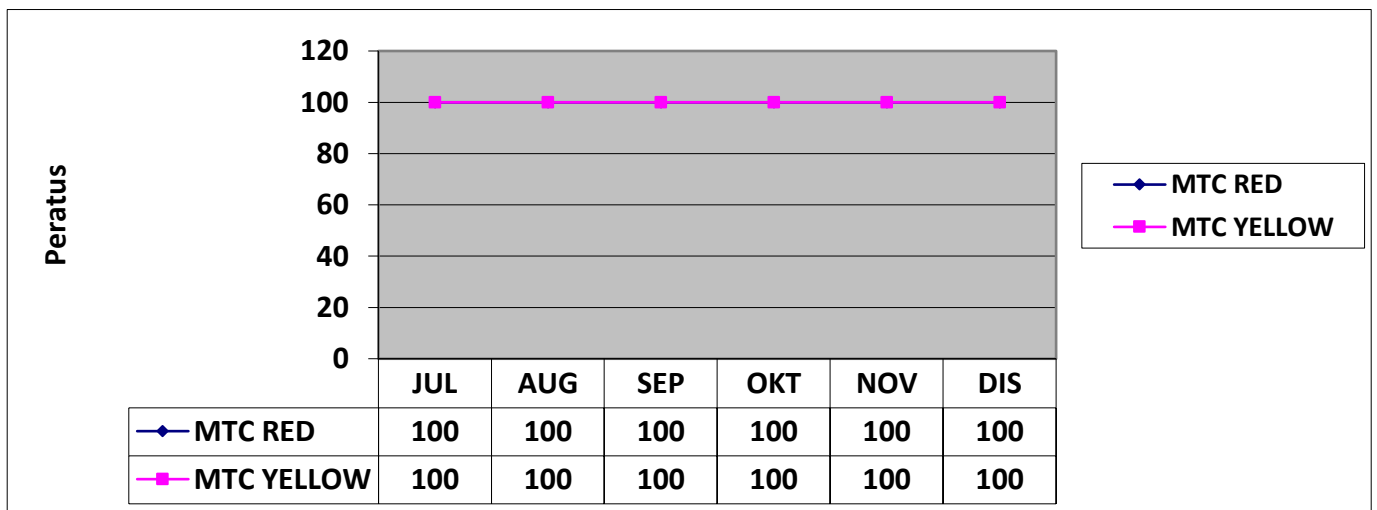
## TRENDING PIAGAM PELANGGAN

JAN - JUN



## TRENDING PIAGAM PELANGGAN

JUL - DIS



## 7.0 LATIHAN DALAM PERKHIDMATAN (ANJURAN UNIT KECEMASAN DAN TRAUMA)

| BIL | AKTIVITI ./ PROGRAM                                             | TARIKH      | TEMPAT                  |
|-----|-----------------------------------------------------------------|-------------|-------------------------|
| 1   | KURSUS BASIC LIFE SUPPORT (UNTUK PARAMEDIK DAN BUKAN PARAMEDIK) | 15 MEI 2024 | DEWAN PARLIMEN SG SIPUT |

## 8.0 AKTIVITI TAHUN 2024

8.1 Gambar kenangan sekitar kursus basic life support yang berlangsung sepanjang tahun 2024





## 8.2 Program Latihan kebakaran





## 9.0 PENCAPAIAN TAHUN 2023

### 9.1 HPIA

#### HOSPITAL PERFORMANCE INDICATOR FOR ACCOUNTABILITY ( HPIA )



|             |                                                                                                                   |
|-------------|-------------------------------------------------------------------------------------------------------------------|
| Indicator 5 | Percentage of inappropriate triaging (under-triaging):<br>Category Green patients who should have been triaged as |
|-------------|-------------------------------------------------------------------------------------------------------------------|

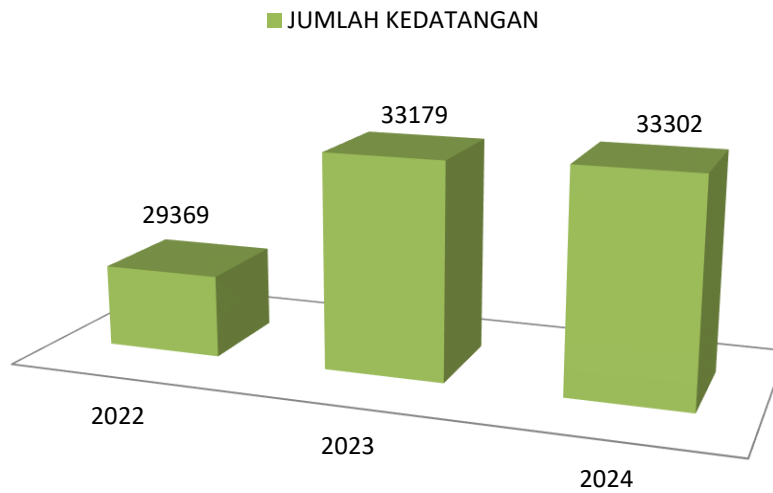
|                                          |                      |                                                                                                                                                                                  |                   |
|------------------------------------------|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
|                                          |                      | Category Red                                                                                                                                                                     |                   |
| Element                                  |                      | Internal Business Process                                                                                                                                                        |                   |
| Definition of Terms                      |                      | Under-triaged: Critically ill patient (MTC RED) who was triaged as noncritical patient (MTC GREEN).                                                                              |                   |
| Criteria                                 |                      | Inclusion: All patients who were triaged under the green zone<br>Exclusion: Period of time when the hospital unable to function as usual due to mass casualty/ disaster/ crisis. |                   |
| Type of indicator                        |                      | Rate-based process indicator                                                                                                                                                     |                   |
| Numerator                                |                      | Number of patients with MTC GREEN patients who should have been triaged as MTC RED                                                                                               |                   |
| Denominator                              |                      | Total number of MTC Green patients                                                                                                                                               |                   |
| Formula                                  |                      | $\frac{\text{Numerator} \times 100\%}{\text{Denominator}}$                                                                                                                       |                   |
| Standard                                 |                      | ≤0.5%                                                                                                                                                                            |                   |
| <b>Month</b>                             | <b>Numerator (N)</b> | <b>Denominator (D)</b>                                                                                                                                                           | <b>Pencapaian</b> |
| January                                  | 0                    | 2208                                                                                                                                                                             | 0%                |
| February                                 | 0                    | 2114                                                                                                                                                                             | 0%                |
| March                                    | 0                    | 1843                                                                                                                                                                             | 0%                |
| April                                    | 0                    | 2195                                                                                                                                                                             | 0%                |
| May                                      | 0                    | 2472                                                                                                                                                                             | 0%                |
| June                                     | 0                    | 2512                                                                                                                                                                             | 0%                |
| <b>Sub-total<br/>(Jan. –June)</b>        | <b>0</b>             | <b>13344</b>                                                                                                                                                                     | <b>0%</b>         |
| July                                     | 0                    | 2668                                                                                                                                                                             | 0%                |
| August                                   | 0                    | 2433                                                                                                                                                                             | 0%                |
| September                                | 0                    | 2578                                                                                                                                                                             | 0%                |
| October                                  | 0                    | 2421                                                                                                                                                                             | 0%                |
| November                                 | 0                    | 2558                                                                                                                                                                             | 0%                |
| December                                 | 0                    | 2418                                                                                                                                                                             | 0%                |
| <b>Sub-total<br/>(July - Dec)</b>        | <b>0</b>             | <b>15076</b>                                                                                                                                                                     | <b>0%</b>         |
| <b>GRAND TOTAL<br/>January-December)</b> | <b>0</b>             | <b>28420</b>                                                                                                                                                                     | <b>0%</b>         |

|                               |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                       |
|-------------------------------|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|
| Indicator 18                  |  | Percentage of paramedics in acute care areas who have a CURRENT trained status in Basic Life Support (BLS) in the corresponding year                                                                                                                                                                                                                                                                                                                                             |                       |
| Element                       |  | Learning and Growth                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                       |
| Definition of Terms           |  | Acute care area: <b>Emergency and Trauma Department</b> , and Intensive Care Area (ICU, CCU, <b>OT</b> , HDW, <b>Labour Room</b> , Burn Unit, PICU, NICU, Neuro ICU and <b>Hemodialysis Unit</b> ). CURRENT trained status: The valid period of BLS certification ( i.e. 3 years) according to the Policy on Resuscitation Training for Ministry of Health Hospitals. Paramedic: Refer to medical assistant and staff nurse who is currently working at the Intensive Care Area. |                       |
| Criteria                      |  | Inclusion: Paramedic who is currently working in the intensive care area for more than 6 months.<br>Exclusion:<br>1. Paramedic who was transferred-in to the intensive care area for less than 6 months.<br>2. Paramedic who is currently working in the intensive care area for less than 6 months<br>3. Paramedic who has been on medical leave for more than 6 months.                                                                                                        |                       |
| Type of indicator             |  | Rate-based process indicator                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                       |
| Numerator                     |  | Number of paramedics in the acute care areas who have CURRENT trained status in Basic Life Support (BLS)                                                                                                                                                                                                                                                                                                                                                                         |                       |
| Denominator                   |  | Total number of paramedics in the acute care areas                                                                                                                                                                                                                                                                                                                                                                                                                               |                       |
| Formula                       |  | $\frac{\text{Numerator} \times 100\%}{\text{Denominator}}$                                                                                                                                                                                                                                                                                                                                                                                                                       |                       |
| Standard                      |  | ≥70%                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                       |
| Month                         |  | Numerator (N)                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Denominator (D) Index |
| Januari – Jun 2024            |  | 2.67                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 2 1.33                |
| <b>Sub-total (Jan. –June)</b> |  | <b>2.67</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>2 1.33</b>         |
| Julai - Disember 2024         |  | 2.82                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 2 1.41                |
| <b>Sub-total (July –Dec)</b>  |  | <b>2.82</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>34 1.41</b>        |

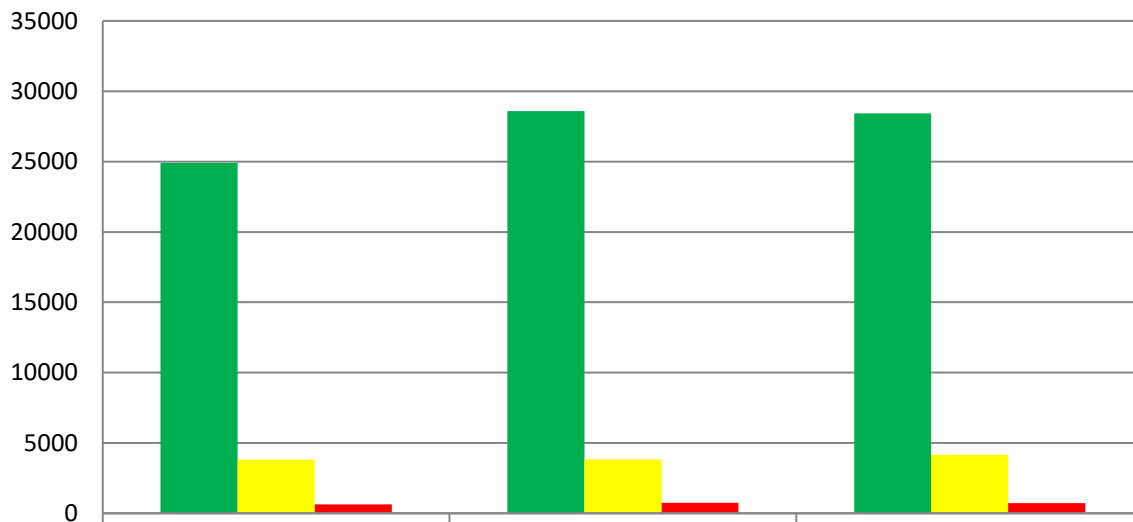
## 10.0 BEBAN KERJA DAN STATISTIK

| BEBAN KERJA UNIT KECEMASAN DAN TRAUMA |       |       |       |
|---------------------------------------|-------|-------|-------|
| AKTIVITI                              | TAHUN |       |       |
|                                       | 2022  | 2023  | 2024  |
| <i>Kedatangan Pesakit</i>             | 29369 | 33179 | 33302 |
| <i>MTC Zon Merah</i>                  | 639   | 748   | 718   |
| <i>MTC Zon Kuning</i>                 | 3822  | 3835  | 4164  |
| <i>MTC Zon Hijau</i>                  | 24908 | 28595 | 28420 |
| <i>Kemasukan Pesakit ke wad</i>       | 4726  | 4076  | 4249  |
| <i>Pasukan perubatan tunggu sedia</i> | 11    | 16    | 15    |
| <i>Panggilan Ambulan</i>              | 1233  | 1140  | 1062  |
| <i>Penggunaan Ambulan</i>             | 1700  | 1775  | 1528  |
| <i>OSCC</i>                           | 15    | 19    | 25    |
| <i>Pengurusan Bilik Mayat</i>         | 259   | 202   | 222   |
| <i>Klinik Selepas Waktu Pejabat</i>   | 5230  | 8161  | 10789 |

## JUMLAH KEDATANGAN KE UNIT KECEMASAN



## KEDATANGAN MENGIKUT ZON

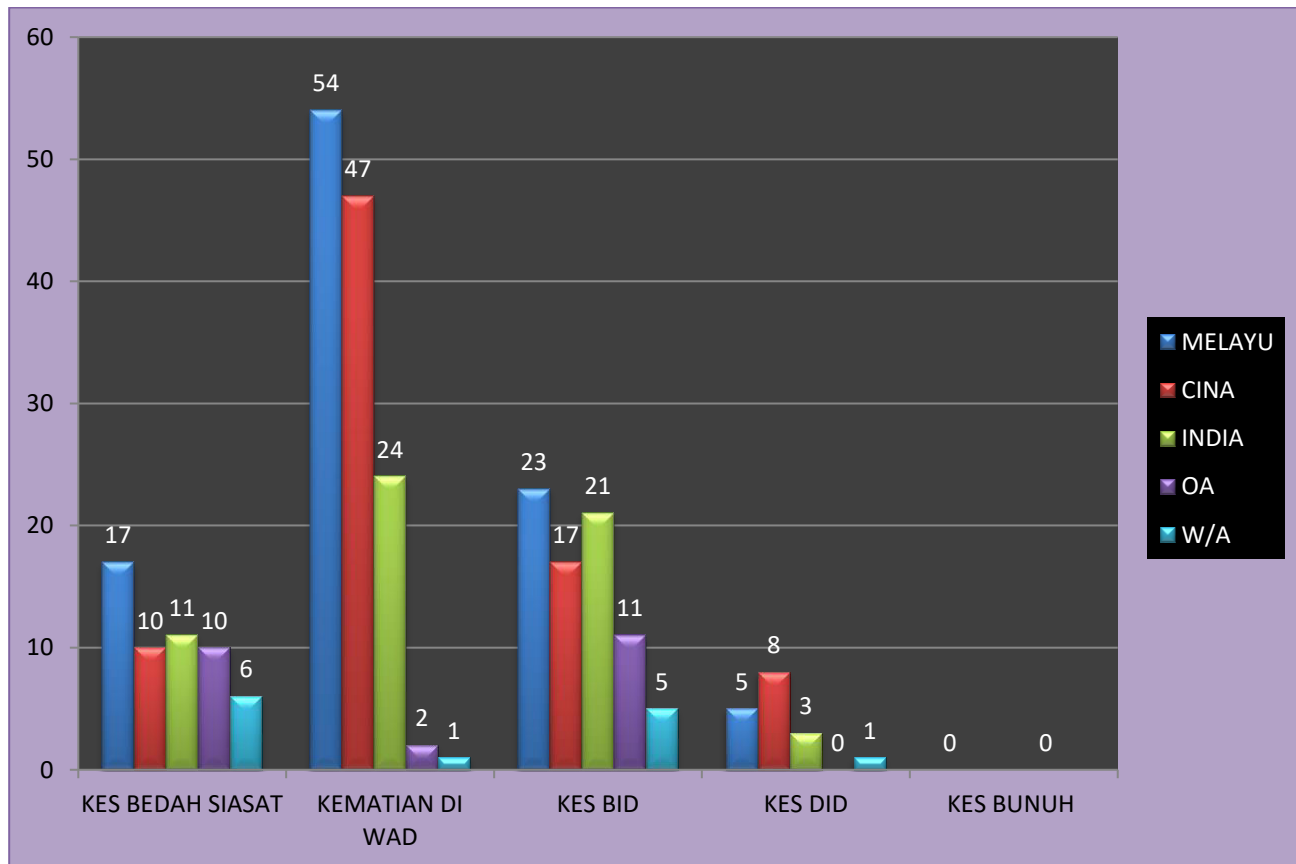


|          | 2022  | 2023  | 2024  |
|----------|-------|-------|-------|
| ■ HIJAU  | 24908 | 28595 | 28420 |
| ■ KUNING | 3822  | 3835  | 4164  |
| ■ MERAH  | 639   | 748   | 718   |

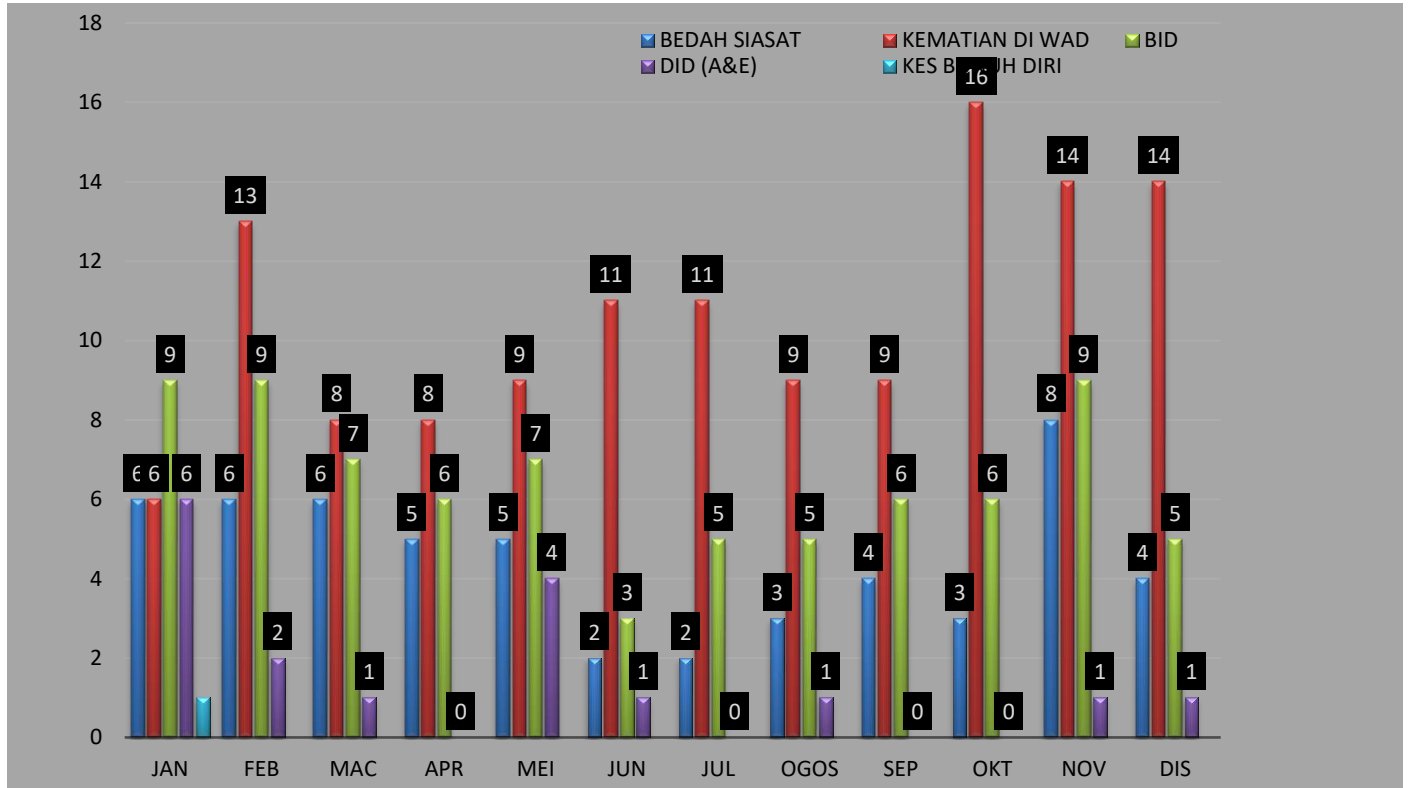
### PENGGUNAAN AMBULAN



### STATISTIK KEMATIAN MENGIKUT KAUM JANUARI-DISEMBER 2024



## STATISTIK KEMATIAN MENGIKUT BULAN JANUARI – DISEMBER 2024



**STATISTIK KEMATIAN MENGIKUT KAUM****JANUARI - DISEMBER 2024**

| BIL | KEMATIAN                                    | MELAYU    | CINA      | INDIA     | ORANG<br>ASLI | WARGA<br>ASING | JUMLAH     |
|-----|---------------------------------------------|-----------|-----------|-----------|---------------|----------------|------------|
| 1   | KES BEDAH<br>SIASAT                         | 17        | 10        | 11        | 10            | 6              | 54         |
| 2   | KES PAKAR                                   |           |           |           |               |                | 0          |
| 3   | KES KEMATIAN<br>WAD                         | 54        | 47        | 24        | 2             | 1              | 128        |
| 4   | KES BUNUH DIRI                              |           |           |           |               |                | 0          |
| 5   | KES BID                                     | 23        | 17        | 21        | 11            | 5              | 77         |
| 6   | KES DID ( A&E )                             | 5         | 8         | 3         |               | 1              | 17         |
| 7   | MAYAT TAK<br>TUNTUT(LEBIH<br>DARI 2 MINGGU) |           |           |           |               |                | 0          |
|     | <b>JUMLAH</b>                               | <b>82</b> | <b>72</b> | <b>48</b> | <b>13</b>     | <b>7</b>       | <b>222</b> |

## 11.0 PELAN TINDAKAN UNIT KECEMASAN 2025

**Disediakan Oleh :**

*Norazli Bin Ahmad  
Penolong Pegawai Perubatan U32,  
Unit Kecemasan dan Trauma  
Hospital Sungai Siput.*